IT-HELPS: Free Online Exchange Tools and Activities for Intercultural Communication

By **Nguyen Bui**

The Australian National University

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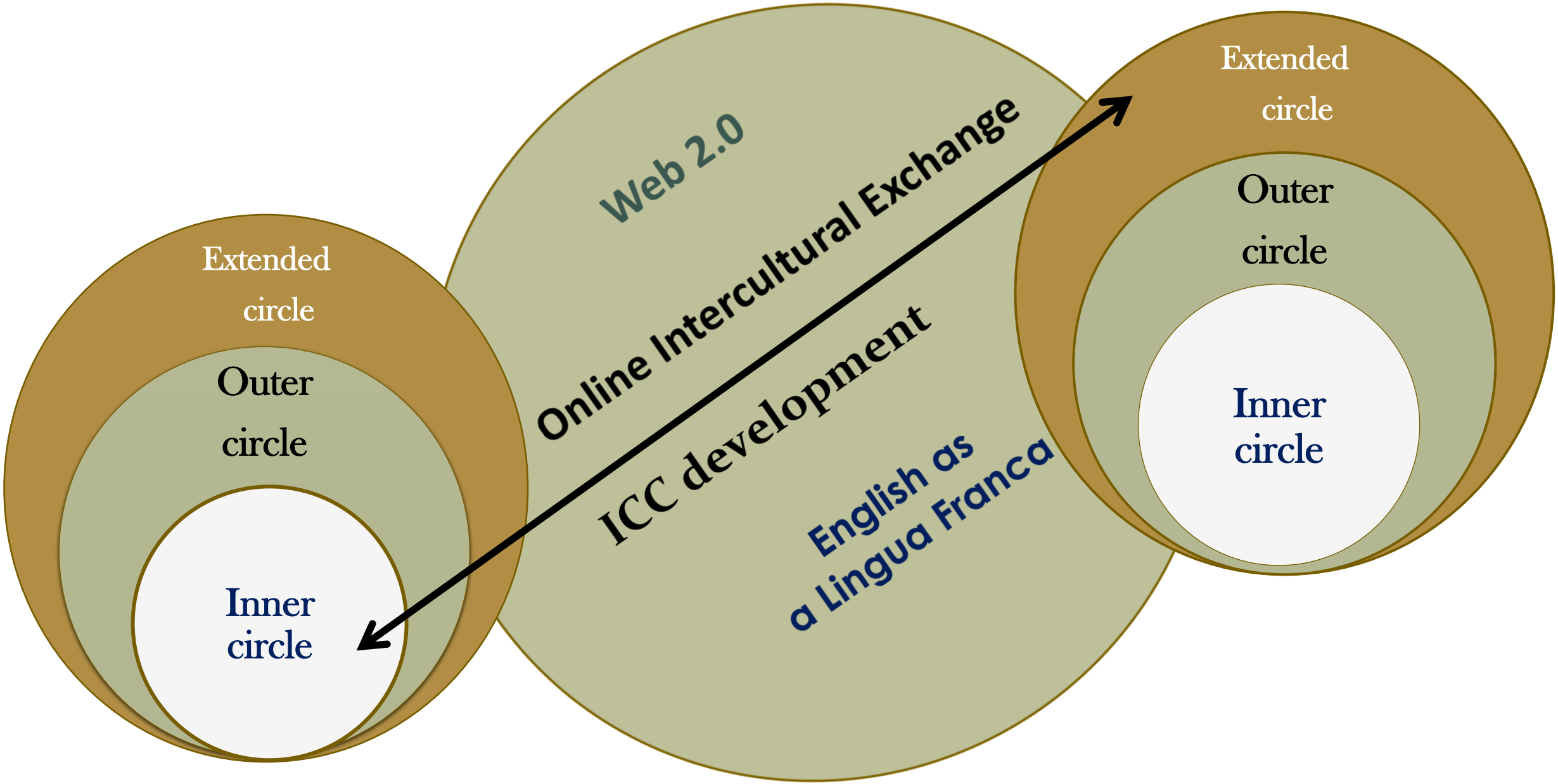
JAN 2015

GLOBAL DIGITAL SNAPSHOT

A SNAPSHOT OF THE WORLD'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION	ACTIVE INTERNET USERS	ACTIVE SOCIAL MEDIA ACCOUNTS	UNIQUE MOBILE USERS	ACTIVE MOBILE SOCIAL ACCOUNTS
7.210 BILLION	3.010 BILLION	2.078 BILLION	3.649 BILLION	1.685 BILLION
URBANISATION: 53%	PENETRATION: 42%	PENETRATION: 29%	PENETRATION: 51%	PENETRATION: 23%
FIGURE REPRESENTS TOTAL GLOBAL POPULATION, INCLUDING CHILDREN	*FIGURE INCLUDES ACCESS VIA FIXED AND MOBILE CONNECTIONS*	*FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS*	*FIGURE REPRESENTS UNIQUE MOBILE PHONE USERS*	*FIGURE REPRESENTS ACTIVE USER ACCOUNTS, NOT UNIQUE USERS*



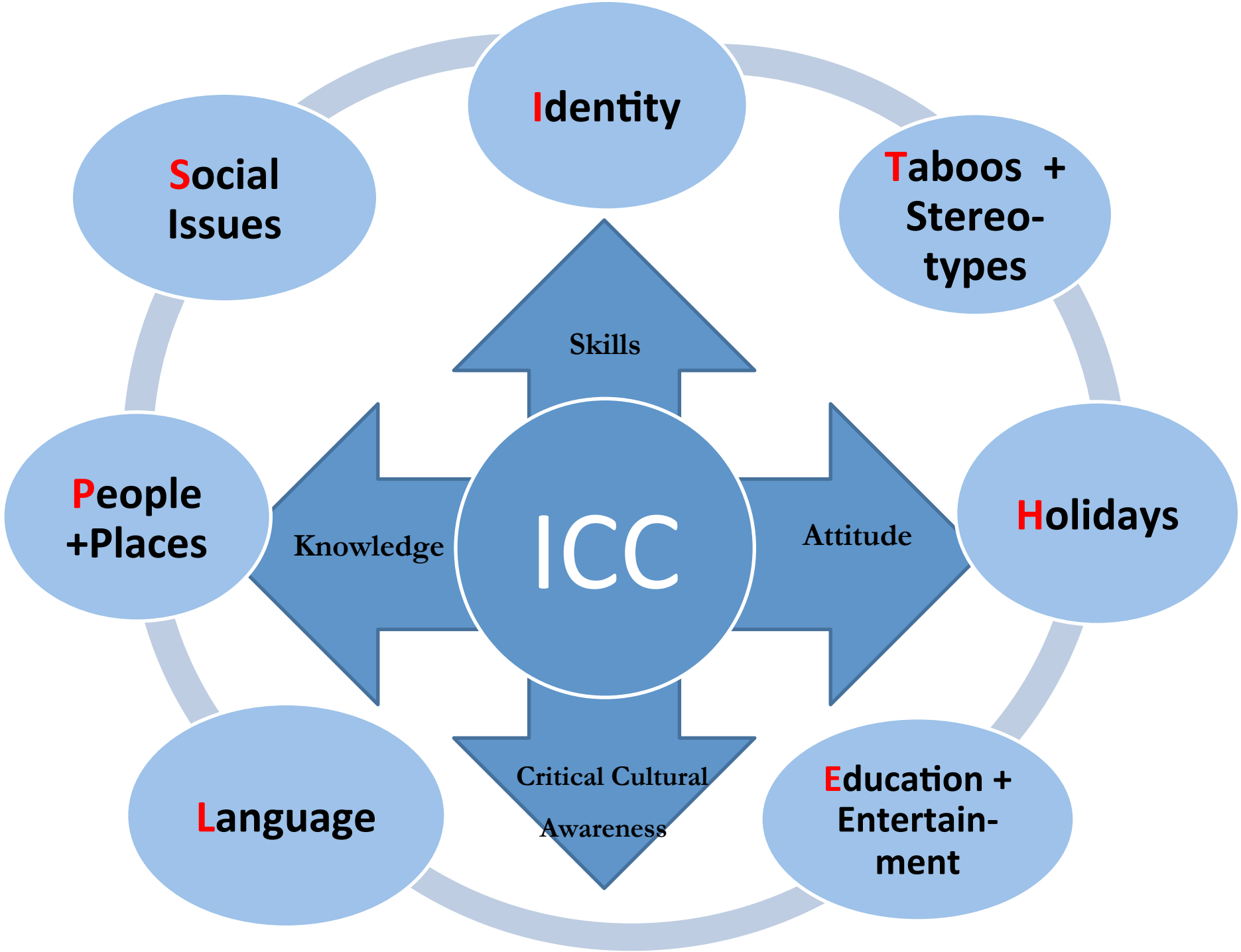
Adapted Model from Kachru's (1985) circles of Englishes

◦ It is not just a matter of using the technologies for the sake of application; rather wisdom is needed to design applicable learning activities (Garrison & Anderson, 2003).

◦ "Even when teachers do believe that technology has empowering potential, they do not always know how to make this happen in the classroom" (Egbert, Paulus & Nakamichi, 2002, p.3).

◦ "Proficiency-oriented foreign language teaching that fosters effective communication has to take place in a culturally rich environment" (Dubreil, 2006, p. 237).

→Language and culture are inseparable


Identity
Taboos + Stereo-types
Holidays
Education + Entertain-ment
Language
People +Places
Social Issues
Skills
Knowledge
ICC
Attitude
Critical Cultural Awareness

IT-HELPS Activities

- **Week 1**: Self-Introduction videos + Video conference (YouTube, Webs, Skype)
- **Week 2**: Discussion Forum (Webs)
- **Week 3:** Group project screen-casts + Discussion (Webs, Email, Jing, Dropbox, ThinkFree, Google Docs)
- **Week 4**: Movie reflection + Discussion (YouTube, Webs)
- **Week 5:** Language attempt videos + Discussion (YouTube, Webs)
- **Week 6:** Articles about local places + typical cultural features (Webs, Google Docs, Jing, PodOmatic)
- **Week 7**: Videos about social issues +discussion (YouTube, Webs)

IT-HELPS Objectives

- To foster participants' intercultural communicative competence
- To effectively utilize digital technologies, especially Web 2.0 technologies, for international communication

INTERCULTURAL COMMUNICATIVE COMPETENCE

Free Technologies

IT-HELPS

http://it-helps-exchange-program.webs.com

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ONLINE EXCHANGE BETWEEN TTU & EMU STUDENTS

WELCOME TO THE IT-HELPS WEBSITE!

This website is created as a platform to support the IT-HELPS activities of the online intercultural exchange program between Eastern Michigan University in the United States and Tan Tao University in Vietnam.

This IT-HELPS website aims to sustain such diverse online intercultural exchanges as online discussion forum, videos/ documents sharing, web designing project, movie discussion, foreign language learning, video conferencing and local community/service learning research. These activities concentrate on enhancing the students' intercultural communicative competence through the use of seven suggested

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You have (1) new message

Read your new message now!

March 21, 2012 1:04

Recent Forum Posts

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Search your buddy list...
this site
Offline
Angela offline
anh.tran offline
Dr. Morgan offline
dreinel offline
duy.bui offline
0 Online
Levi's
Stand Out in Spring's Latest Looks!
Click to start shopping on Levi.com
Share Page

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learning research. These activities concentrate on enhancing the students' intercultural communicative competence through the use of seven suggested topics which are abbreviated in the name of the IT-HELPS curriculum: Identity, Taboos and Stereotypes, Holidays, Education and Entertainment, Language, People and Places, and Social Issues.

Announcements

1/ Here is the link to the group matches of this online exchange: Group members

2/ You can send instant messages and chat with online members via the MEEBO Bar at the lower right corner of this website.

Get Widget

Recent Forum Posts

- Waste Treatment
  by Nguyen Bui 36 minutes ago
- Halloween across two countries
  by Nguyen Bui 50 minutes ago
- Hanoi:s Old Quarter - 36 old streets-Nguyen
  by nguyen.pham 14 hours ago
- Hue citadel
  by duy.bui 15 hours ago

More...

Upcoming Events

No upcoming events

Recent Videos

Rio and I
11 views - 1 comment

Halloween by Kiwi team!
5 views - 0 comments

Emily, Diane, Rose attempt
26 views - 4 comments

Video for Week 4 discussion
30 views - 0 comments

Recent Blog Entries

Thank you for your participation in the first
by Nguyen Bui | 0 comments

Recent Photos

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Discussion Forum

+ Start Discussion

Search...

view: normal / recent topics

Introduction	Topics	Posts	Last updated
Self-Introduction	18	57	1 months ago by duy.bui
Questions for the first online meeting As discussed, we will have the first online meeting via Skype at 8:30 p.m on Monday Feb 6th (in the U.S, EST time) or 8:30 a.m on Tuesday Feb 7th (in Vietnam). Please be prepared to answer the following questions that we may use to facilitate this meeting	1	1	1 months ago by Nguyen Bui

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What is the capital of the state of Texas?

a) Austin
b) Houston

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Links

Edit Categories | + Add Link

Technological support

www.techsmith.com/tutorial-jing.html

http://www.techsmith.com/tutorial-jing.html

How to use Jing?

Posted December 13, 2011 at 12:42 PM

www.youtube.com/watch?v=EUs24dAOkVU

http://www.youtube.com/watch?v=EUs24dAOkVU

How to use PodOmatic?

Posted December 13, 2011 at 12:45 PM

www.youtube.com/watch?v=D0fM5TPPKV4&feature=related

http://www.youtube.com/watch?v=D0fM5TPPKV4&feature=related

How to combine Audacity and PodOmatic?

Posted December 13, 2011 at 12:47 PM

www.google.com/educators/p_docs.html

http://www.google.com/educators/p_docs.html

Everything about Google Docs for educators

Posted December 14, 2011 at 2:47 PM

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What is the capital of the state of Texas?

a) Austin
b) Houston
c) Dallas

Recent Forum Posts

Waste Treatment
by Nguyen Bui 27 minutes ago

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anh.tran offline
Dr. Morgan offline
dreinel offline
duy.bui offline
0 Online

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12:59 AM
3/21/2012

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Video Gallery

Edit Channels | +Add Video

Search... | All Videos (6)

Sort: **Recent** | Popular

Rio and I

by Meghan W on March 12, 2012 at 6:44 PM

11 Views - 1 Comment

Halloween by Kiwi team!

by Krissy on March 12, 2012 at 5:56 PM

5 Views - 0 Comments

Here is our presentation on Halloween! Trick or Treat!

Emily, Diane, Rose attempt Vietnamese

by Rose on March 7, 2012 at 10:37 PM

28 Views - 4 Comments

Video for Week 4 discussion

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Videos of Vietnamese Culture (1)

A Video for Week 4 Discussion (1)

The Video Conferences (1)

Foreign Language Attempts - Week 5 Tasks (2)

Holidays - The screencasts -Week 3 Projects (1)

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First video conference - Feb 6 - ONLINE ...
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First video conference - Feb 6

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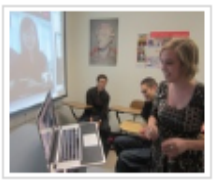

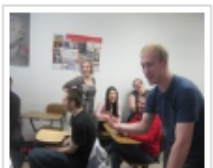

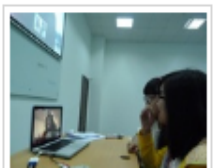

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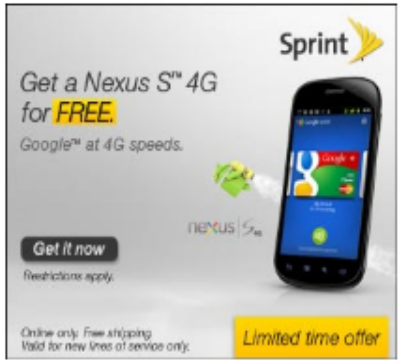

Recent Forum Posts

Waste Treatment
by Nguyen Bui 50 minutes ago

Halloween across two countries
by Nguyen Bui 65 minutes ago

Hanoi's Old Quarter - 36 old streets-Nguyen
by nguyen.pham 14 hours ago

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Calendar

+Add Event

« Previous Month | **Month** | Week | Day | All Events | Next Month »

March 2012

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26 Deadline for week 8 discussion of the group project	27	28	29	01	02	03
04	05	06	07 Deadline for week 4 discussion	08	09	10
11	12	13 Deadline for group projects (screencasts – week 8 task)	14 Deadline for sharing the language videos (week 5 task)	15 Deadline for Week 6 task submission	16	17
18 Deadline for week 6 responses	19	20	21	22	23	24
25	26	27	28	29	30	31

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Waste Treatment
by Nguyen Bui 52 minutes ago

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by Nguyen Bui 66 minutes ago

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by nguyen.pham 14 hours ago

Hue citadel

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Name

Email Address

Message

Submit

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What is the capital of the state of Texas?

a) Austin

b) Houston

c) Dallas

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Waste Treatment
by Nguyen Bui 54 minutes ago

Halloween across two countries

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All Members (34)

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Emily Member Female - 20 Ypsilanti, MI	Nguyen Bui Site Owner Female Ypsilanti, MI	nguyen.pham Member Male - 18 Vietnam	Rose Member Female - 22 U.S	Thu Thuy Member Female - 18 Vietnam
duy.bui Member Male - 18 Vietnam	thoai Member Female HCM city	tien.huynh Member Male - 18 Vietnam	Oanh Nguyen Member Female - 20 Vietnam	Heidi Member Female - 21 United States
William Gillespie Member Male - 20	Meredith Massman Member Female - 20	Hiroki Member Male - 20 USA	Jared Member Male - 22 Ypsilanti, MI U.S.A.	anh.tran Member Female - 17 Vietnam

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- Halloween across two countries — by Nguyen Bui 6 hours ago
- Hanoi's Old Quarter - 36 old streets-Nguyen — by nguyen.pham 19 hours ago
- Hue citadel — by duy.bui 21 hours ago

More...

Upcoming Events

No upcoming events

Firefox
Emily, Diane, Rose attempt Vietname...
2012-03-12_1748 - Ktenney's library
it-helps-exchange-program.webs.com/apps/videos/videos/show/16062330-emily-diane-rose-attempt-vietnamese
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Emily, Diane, Rose attempt Vietnamese

+ Add Video

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Videos of Vietnamese Culture (1)
A Video for Week 4 Discussion (1)
The Video Conferences (1)
Foreign Language Attempts - Week 5 Tasks (2)
Holidays - The screencasts -Week 3 Projects (1)

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1/ Webs

2/ Jing

3/ PodOmatic

4/ DropBox

5/ ThinkFree

6/ Skype

Webs (www.webs.com)

http://it-helps-exchange-program.webs.com

Firefox
Topic: group introduction:Duy and T...
TTU STUDENT virtual culture exchan...
www.youtube.com/watch?v=zn24hUN9WH0&feature=youtu.be
Google
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TTU STUDENT virtual culture exchange group clover

mastervivi12 | Subscribe | 2 videos

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131 views

1 likes, 0 dislikes

Uploaded by mastervivi12 on Feb 5, 2012

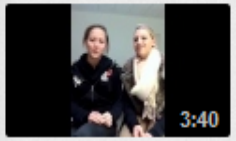
TTU STUDENT virtual culture exchange group clover

University of Phoenix
by UOPX
3,486 views
Ad

Vietnamese Student Association Fall 2011
by ttuvsa
57 views

The Virtual Body: Coming of Age in
by ChicagoHumanities
2,092 views

Thai Students Nov 15, 11 part 2
by fiatism1
10 views



Virtual Cultural Exchange 12/6
by ajellisonful
20 views

U.S. Returns "Priceless" Artifacts to Cambodia
by NTDTV
2,106 views

Firefox | Topic: Video food issue - ONLINE EX... | TTU student exchange group 3 food i...

www.youtube.com/watch?v=HPMOS7kQiTs&feature=youtu.be

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TTU student exchange group 3 food issue

mastervivi12 | Subscribe | 2 videos | Download This Video

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9 views

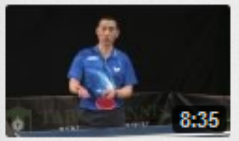
Uploaded by mastervivi12 on Mar 19, 2012

TTU student

0 likes, 0 dislikes

TTU - Develop An Aggressive Backhand
by TableTennisMaster
29,337 views

TTU - Blocking Heavy Topspin (HD)
by TableTennisMaster
31,187 views



TTU - Forehand Counter Loop Ball Contact (HD)
by TableTennisMaster
31,067 views

TTU - How To Practice Without A Serious
by TableTennisMaster
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by CrossFitFaithVideos
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Jing, Record and share videos on your c...

www.techsmith.com/jing-features.html

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Snagit

Camtasia

Camtasia Relay

Screencast.com

Morae

Coach's Eye

Features

The always-ready program that allows you to instantly capture images and record video on your computer—then share them with anyone. Jing is a great tool for adding basic visual elements to all of your online conversations

Jing for Screenshots

Capture What You See

The Jing sun sits nicely on your desktop, ready to capture your screen at a moment's notice. Jing will capture a window, pane, or region with just one click.

Jing Loves to Share

Send your screenshots all over the web. With Jing, you can add an image to your blog, or instantly share your captures through IM, email and more. Share your Jing screenshots on:

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40 files added
40 files were added to your Dropbox folder.

Address

12:10 AM
3/29/2012

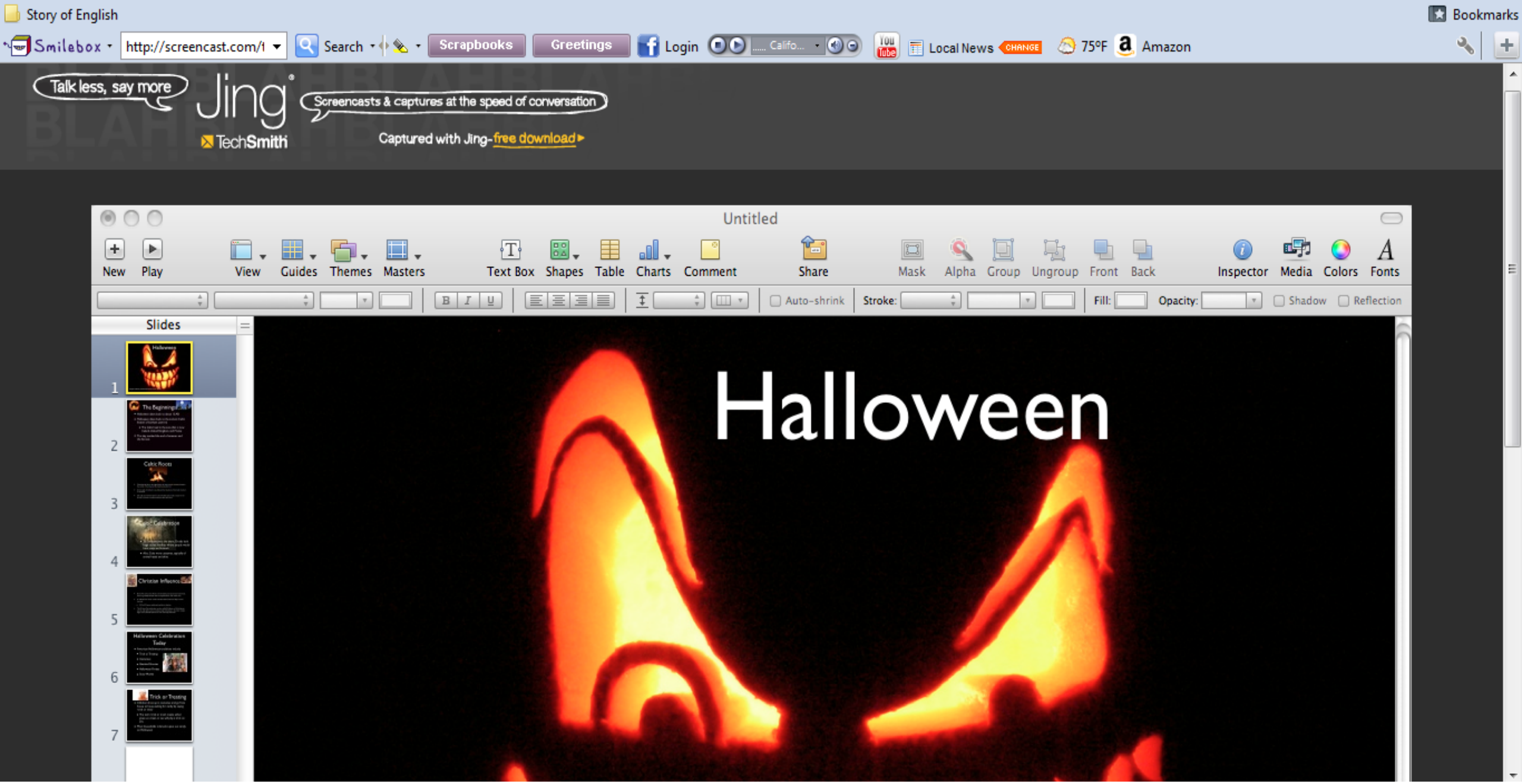
Features

- Select any window that you would like to record, and Jing will capture everything that happens in that area. From simple mouse movements to a fully narrated tutorial, Jing records everything you see, and do.

- Record video on your computer while capturing your screen

- Share your screen-cast instantly: Simply paste the link into an IM, email, forum post…

- Send your screenshots all over the web → Communication without boundaries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Guides
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Inspector
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Colors
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Halloween

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khoinguyenbui.podomatic.com/entry/2011-09-22T11_53_26-07_00

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Cultural issue 1

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Rank: #unknown

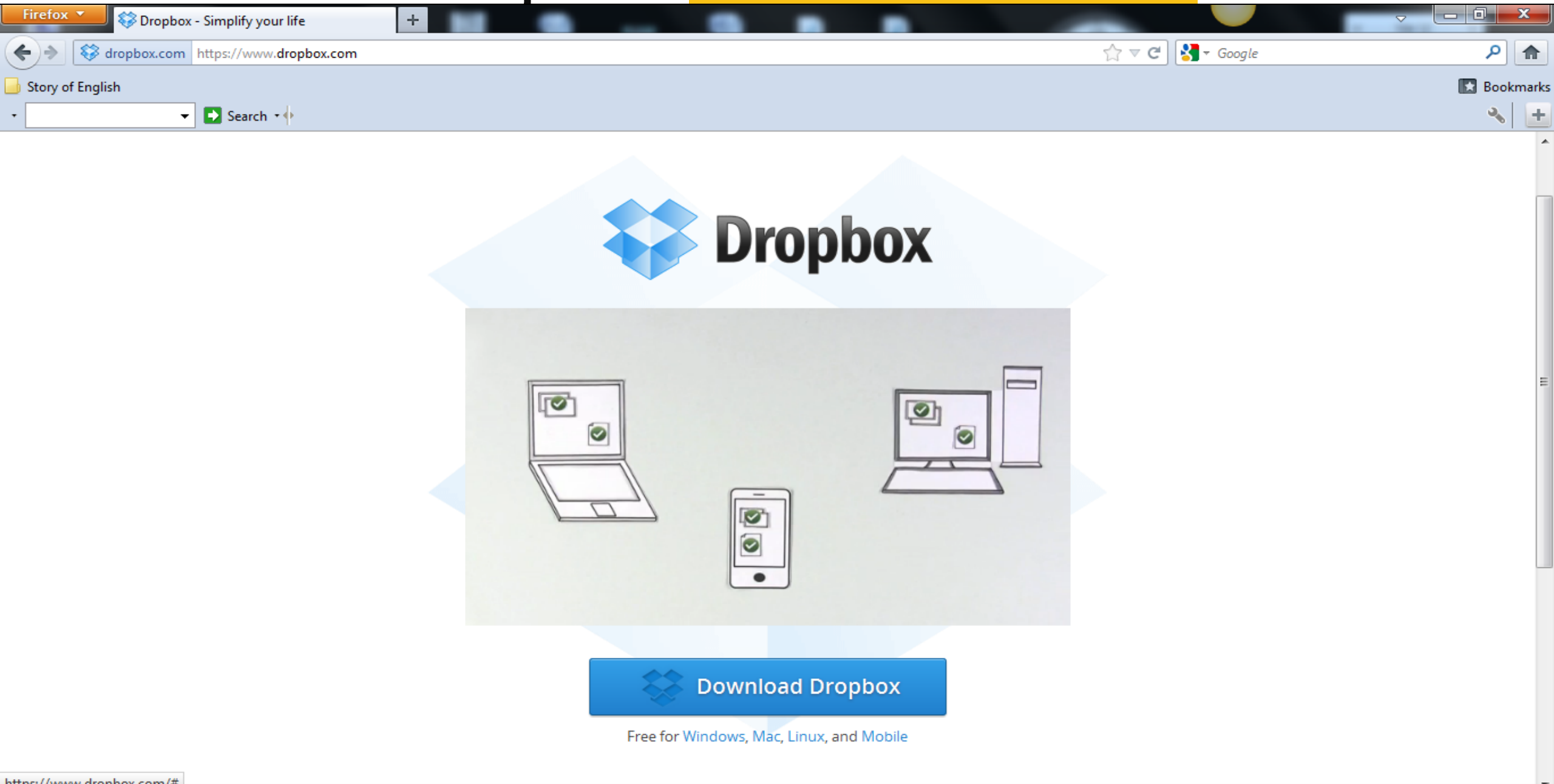
Podcast | Minicasts

The video conference between TTU and EMU students	3:14
Cultural issue 1	2:56

Features

- Free website to find, create, distribute and listen to podcasts and vodcasts.
- Record and publish a tutorial podcast or vodcast directly to the web and share it directly on the website
- Audio sharing of information and skills
- Bookmark your favorite episodes on ipods
- 500MB of storage, 15GB of bandwidth per month

DropBox: http://dropbox.com



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- 2GB of DropBox for free
- Your files are always available from the secure DropBox website.
- DropBox works with Windows, Mac, Linux, iPad, iPhone, Android and BlackBerry.
- Works even offline. You always have your files, whether or not you have internet connection.
- DropBox transfers just the parts of a file that change (not the whole thing).

google.com https://docs.google.com/presentation/d/10_o1BKXimPeSaCBHcRGw0OohB3w6dvouYagyXDk0Eho/edit#slide=id.p19
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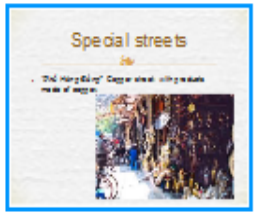

8

9

Special streets

- *"Phố Hàng Đồng"* Copper street: with products made of copper.

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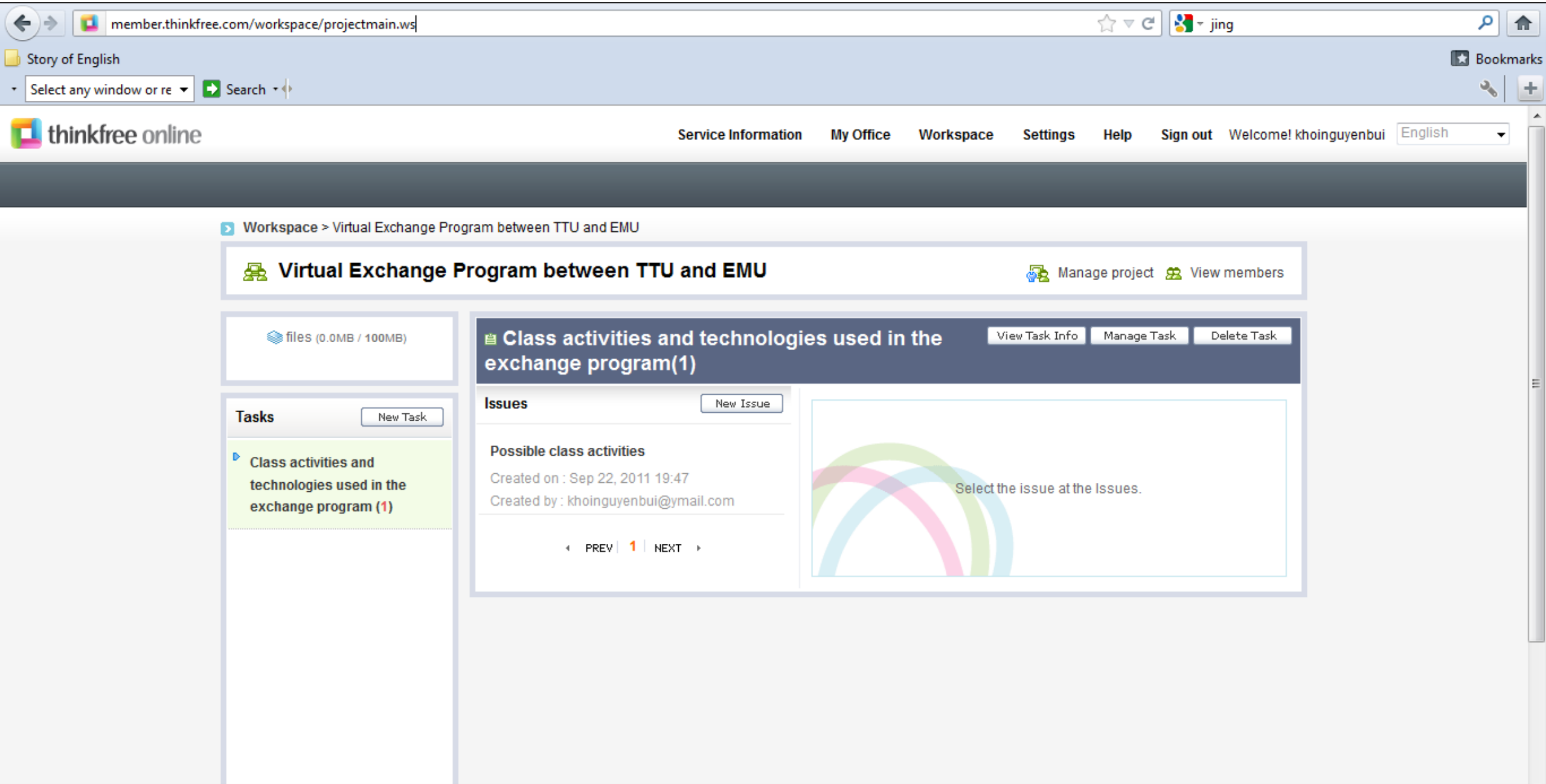
ThinkFree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Workspace
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Workspace > Virtual Exchange Program between TTU and EMU
Virtual Exchange Program between TTU and EMU
Manage project
View members
files (0.0MB / 100MB)
Tasks
New Task
Class activities and technologies used in the exchange program (1)
Class activities and technologies used in the exchange program(1)
View Task Info
Manage Task
Delete Task
Issues
New Issue
Possible class activities
Created on : Sep 22, 2011 19:47
Created by : khoinguyenbui@ymail.com
PREV 1 NEXT
Select the issue at the Issues.

Suggestions

- Time difference: Effective video conferences (Skype)?

  → Meebo bar, Facebook, Google talk/ Google hangout, real-time chat

- Technological problems/ ineffective use of new tools?

→ Training sessions or workshops before the exchange

(Ex: Screen-casts for Linux and PodOmatic)

- How to effectively manage students' online collaborative learning?

  → Weekly blogging for track keeping

- Is technology everything?

→ No. These are just suggested tools to effectively facilitate cooperative learning

❖ Other technological tools:

- Facebook or other social networking sites
- Wiki : http://wikispaces.com/
- Moodle: http://moodle.pcsb.org/
- Weebly: http://weebly.com/
- Snagit: http://www.techsmith.com/snagit/
- Blogger: http://www.blogger.com
- Camtasia: http://www.techsmith.com/camtasia/features/win

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Q & A

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Thank
YOU