





eLearning Forum Asia 2012

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Next Generation Learning Visions • Innovations • Possibilities

Great expectations: Balancing the risks and benefits of blended learning and e-assessment in Maths and Statistics education

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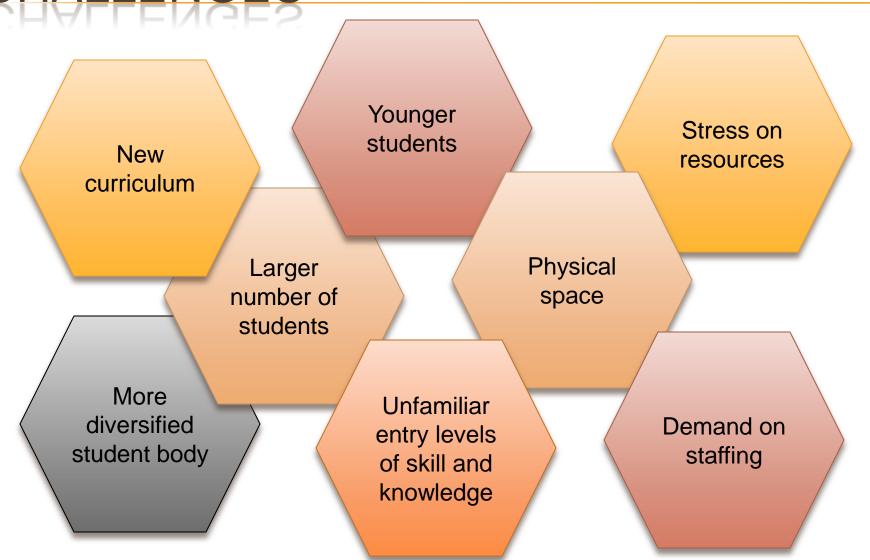


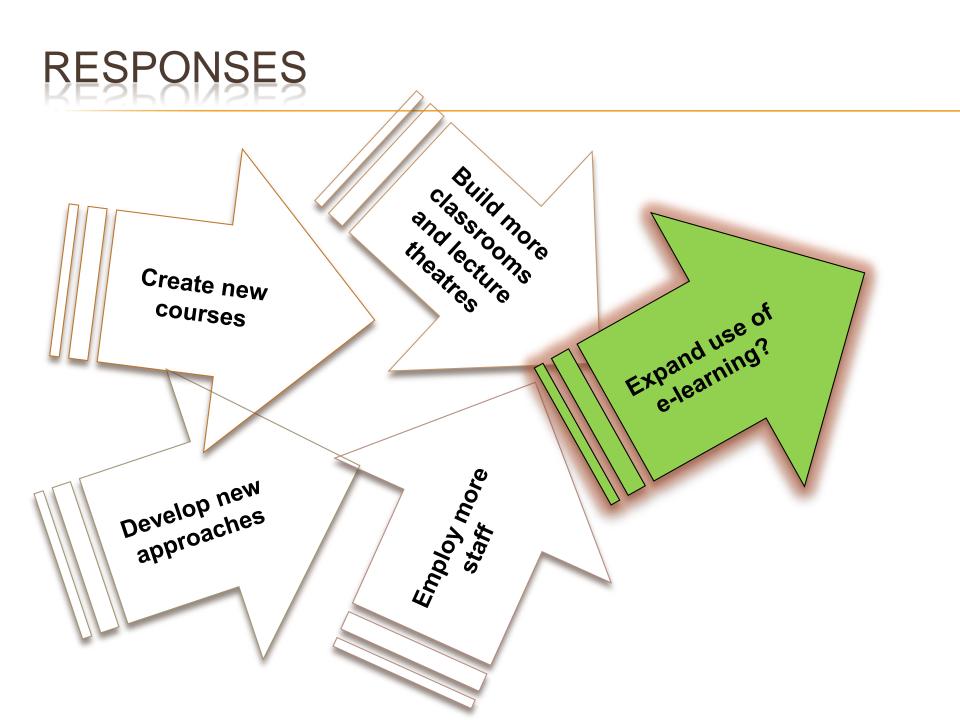


THE CONTEXT

- Academic reform in Hong Kong
- × From 3-4-3 to 3-3-4
- Hong Kong Diploma of Secondary Education
- * 4 year undergraduate degrees
- × 8 UGC-funded institutions of higher education
- Double cohort entry begins Sept. 2012

CHALLENGES





AMA PROJECT@ POLYU

- Dept of Applied Mathematics (AMA)
- Broad Discipline Requirement (BDR) subjects across University (5 Faculties/I School)
- Approx 3300 students annually
- × Largest cohort Engineering students c.800
- * "Development of blended learning packages to assist learning and teaching of basic Mathematics and Statistics for the 4 year undergraduate curriculum"

THE PROJECT TEAM

- Dept of Applied Mathematics = 4
- Applied Biology & Chemical Technology = 1
- Faculty of Engineering = 1
- Hong Kong Community College = 1
- Educational Development Centre = 2

- Project Associate (Project Manager) = 1
- Project Assistants = 2

DELIVERABLES

- Blended learning packages for basic Mathematics and Statistics
- Focus e-assessment activities
- Broad approach
- × Summative, formative and diagnostic assessment

APPROACHES TO ASSESSMENT

Diagnostic

Assessment of pre-learning and readiness for study.

Formative

Assessment FOR learning which supports the learning process.

Summative

Assessment of learning which measures learning outcomes

SUMMATIVE E-ASSESSMENT

Summative

Assessment of learning which measures learning outcomes

- Time saving and cost-effective for staff.
- Consistency and quality in standards.
- Rapid processing.
- Requires institutional commitment for large scale implementation.

FORMATIVE E-ASSESSMENT

Formative

Assessment FOR learning which supports the learning process.

- Enables student-centred independent study outside classroom.
- Facilitates group learning, peer assessment and self-assessment.
- Engaging and challenging.
 Interactive e-textbook use.
- Provides timely feedback at the learning moment.

DIAGNOSTIC E-ASSESSMENT

Diagnostic

Assessment of prelearning and readiness for study.

- Will allow rapid assessment of level and range of knowledge of new intake of students.
- Can reveal areas of strength and weakness and development of appropriate personal study plans.

THE DIAGNOSTIC PILOT

× Aim

- + Test the logistics and the content
- + Also acts as 'real' streaming test for FENG students

QUESTION BANK DESIGN

- Over 300 questions
- * 4 subjects: Algebra, Linear Algebra, Calculus, Statistics
- * 4 levels of difficulty (matching with syllabus)
- Different combinations of subjects and difficulties according to student's chosen undergraduate course
- Randomised to students

TEST MODE

- Do at home or on site? All together or 'come & go'?
 - + Main constraint: inability of Blackboard timer to STOP the test, Save and Submit attempts after allocated time [fixed in later service pack]
- All-together on-site tests on mainly 2 days

LOGISTICS PLANNING

- Venue crowd control; emergency procedures; rearrangement for ordinary users of Student Computer Centre
- Invigilators recruit from 3 faculties; compulsory briefing
- IT seed testing; computer facilities; disable internet access; block saving to USB
- Admission & security invitation letters to students with usernames and passwords
- Contingency & disabled students

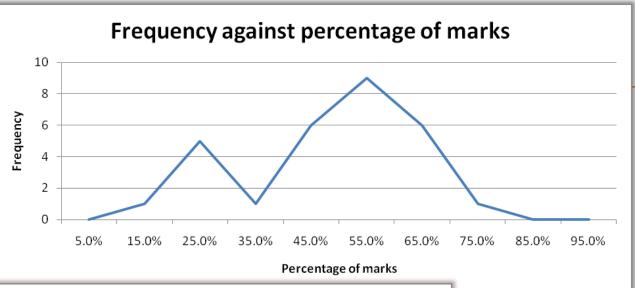
ATTENDANCE RATES

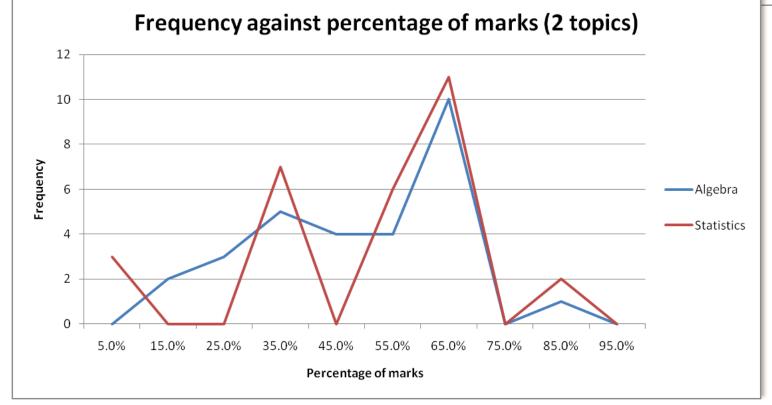
	ABCT	НКСС	TOTAL DAY 1	FENG (TOTAL DAYS 2 & 3)	TOTAL
Total Invited	31	132	163	257	420
Present	29	100	129	106	235
Absent	2	32	34	151	185
Attendance Rate	94%	76%	79%	41%	56%

RESULTS

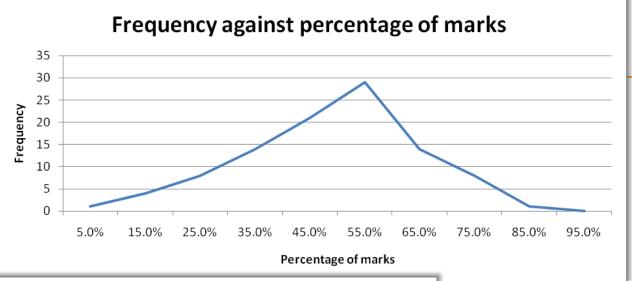
	ABC T	HKC C	TOTAL DAY 1	FENG (TOTAL DAY 2 & 3)
Present	29	100	129	106
Very Good	0	1	1	
Good	10	29	39	
Satisfactory	12	43	55	
Weak	7	25	32	
Very Weak	0	2	2	
Pass				18
Fail				88

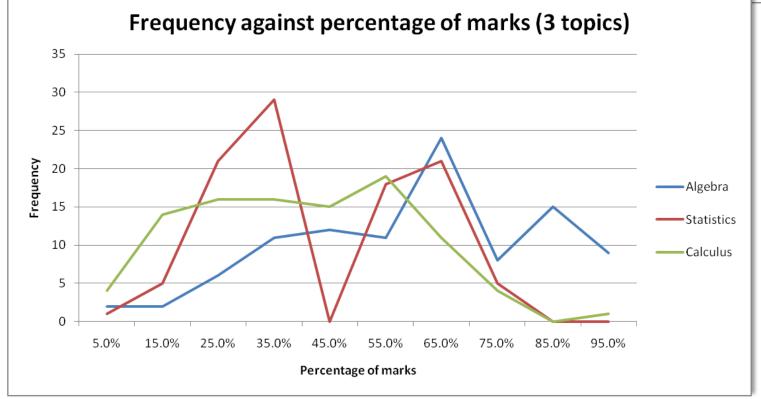




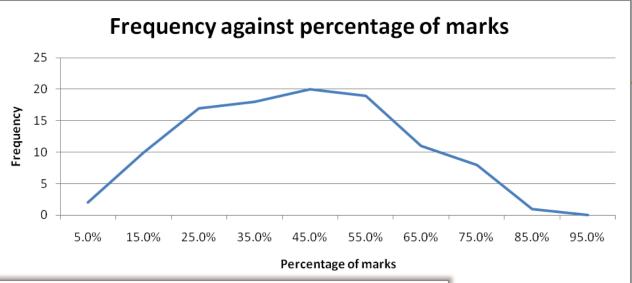


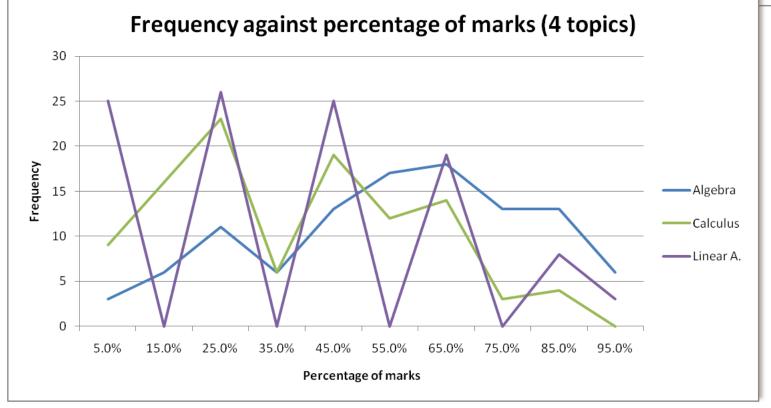












WORKED WELL

- The 2-hour briefing session enabled most invigilators to handle the system.
- Students admittance check flow was smooth.
- Procedure for solving problems worked well, e.g. students who forgot invitation letters, IT problems, etc.

PROBLEMS ENCOUNTERED

IT (minor)

+ IP address	+ "Access Denied"		
+ Hard disk failure	+ ENTER key submits test		
+ Screen resolution	+ Slow login and logout		
+ Password choices e.g. I and 1			

- x 1-2 students submitted early by mistake?
- Wrong use of test passwords by invigilator

STUDENT SURVEY

- Main conclusions about computer-based assessment:
 - + Mostly no technical problems
 - + Test system is easy to use
 - + Students prefer computer test to paper multiple-choice test
 - More students think they are slowed down by using a computer than speeded up

× Likes:

- + "Status bar is very useful."
- + Countdown clock is helpful for keeping track of time.
- Concerns / improvements:
 - + Level of difficulty and syllabus
 - + Test system restrictions, e.g. ENTER key, Save answer popup
 - + "The size of the numbers is not big enough."
 - + Should be allowed to leave early

STAFF SURVEY

- Blackboard test system is easy to use.
- The test ran smoothly.
- Logistics was smooth, but heavy manpower (~30 invigilators + 4 coordinators + 3 IT).

FUTURE LOGISTICAL IMPROVEMENTS

- × Allocate computers on arrival
 - + More efficient resourcing in case of high absences
 - + Requires bigger question bank
- Allow to leave early
- More than one, or flexible, time-slot
 - + Fewer rooms ↔ fewer invigilators with experience
- Students do Trial Input at home before test?
- Provide Announcements crib sheet to all invigilators
- X IT: resolve Blackboard issues + IP address issues

QUESTION BANK IMPROVEMENTS

- Blackboard does not provide enough analysis according to 4 subjects, 4 levels of difficulty, and 3 student groups
- Manually analysed by Excel with self-written macros
- Amend the hardest and easiest questions
- Increase question bank size

THE DIAGNOSTIC PILOT

- Continue to do computer-based Diagnostic Tests for next academic year(s)
- Work with Blackboard provider for improved functions
- Use another (new) Math browser display technique: Mathjax
 - Work with Blackboard to integrate Mathjax into
 Bb

PROJECT NEXT STEPS

- BDR prototypes developing
- Interactive e-Textbook
- E-learning packages with formative assessment
- Extension of project time and funding

STUDENT LEARNING OUTCOMES

- Recognise own level of Math ability through diagnostic e-assessment
- Gain basic Math skills at required level
- Take greater control over own learning more independent learning
- Become adaptable to new learning and teaching methodologies → more flexible ways of thinking and handling mathematical issues

CONCLUSION

